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‘ People describe being in crisis as an overwhelming experience; something that is more than the person can deal with and not one’s normality. It can mean having nowhere to turn or having exhausted all one’s coping strategies ‘



‘ I needed a safe place – somewhere I could not seriously harm myself until I recovered emotionally. I also needed to feel that someone actually cared about me....’

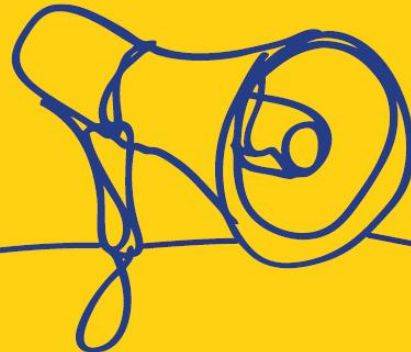


Wales Crisis Care Concordat – launch December 2015

“This new agreement is about providing the most appropriate care and support to those facing a mental health crisis, whatever the time, every day of the year.

“It is about all those who have signed up working closely together so we avoid telling people being wrongly kept in a police cell and instead being given access to the right treatment for them. I am delighted this deal has brought together so many organisations that have a vital role to play”

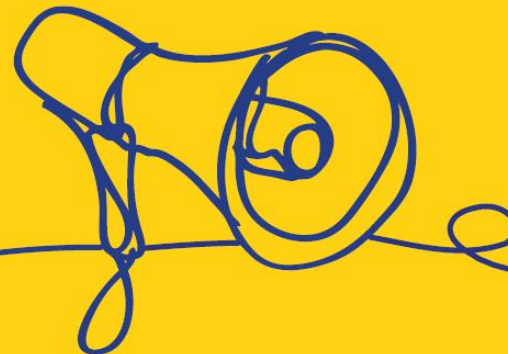
Mark Drakeford
Health and Social Services Minister



Wales Crisis Care Concordat Signatories

Abertawe Bro Morgannwg University Health Board
Betsi Cadwallader University Health Board
Cardiff and Vale University Health Board
Powys Teaching University Health Board
Velindre NHS Trust
Healthcare Inspectorate Wales
South Wales Police and Crime Commissioner
Office of the Police and Crime Commissioner North Wales
Gwent Office of the Police and Crime Commissioner
Dyfed Powys Police and Crime Commissioner
Youth Justice Board of England and Wales
National Offender Management Service in Wales
British Transport Police
Gwent Police
South Wales Police
Association of Directors of Social Services Cymru
Royal College of Nursing Wales
The Royal British Legion
Wales Alliance for Mental Health

Aneurin Bevan University Health Board
Cwm Taf University Health Board
Hywel Dda University Health Board
Public Health Wales
Welsh Ambulance Service NHS Trust
Home Office
College of Policing
Dyfed Powys Police
North Wales Police
Royal College of Psychiatrists



Concordat Priorities

Improving care and support for people experiencing or at risk of mental health crisis and who are likely to be detained under s135 or 136 of the Mental Health Act 1983

- Support before crisis
- Urgent/ emergency access
- Quality treatment
- Staying well

<http://gov.wales/docs/dhss/publications/151210reporten.pdf>



Focus

- Specific focus on reviewing the use of police cells
- 1700 arrests in 2014/15
- 30% of people detained in police cells
- Wrong intervention, Sector and skills set
- Risk of criminalisation



‘ The support I need to ward off a full blown crisis is fairly simple and straightforward and definitely cheaper than hospitalization. I need emotional space to talk to someone outside of my everyday life about what is going on for me....’



Lines of Accountability

- Welsh Government Ministers
- National Mental Health Partnership Board
- Wales Crisis Care Concordat Task and Finish Board
- Wales Chief Police Officer Group
- Mental Health and Criminal Justice Boards



Delivery

- Four Mental Health and Criminal Justice Boards – multi agency plan, monitor progress and address issues;
- National Mental Health Partnership Board
- Wales Crisis Care Concordat Task and Finish Board
- Wales Chief Police Officer Group
- Together for Mental Health



Mental Health and Criminal Justice Board Chairs

- Sam Watson (BCUHB – Mental Health & Learning Disabilities) North Wales Chair
- Chris O'Connor (Aneurin Bevan Health Board – Psychology) Gwent Chair
- Robert Goodwin (ABM ULHB – Mental Health) South Wales Chair
- Julie Denley (Hywel Dda Health Board) Dyfed-Powys Chair



Local Delivery Plans

Template agreed to provide consistency

Include:

- Police training
- Better liaison between Police and Mental Health Practitioners
- Dynamic review to identify and address failures
- Suitable alternatives to 135 during crisis
- Access to Health based places of safety
- National/local evaluation
- Communications strategy



Task and Finish Board Work Programme

- Peer Review Area Plans in May
 - Best Practice sub group
 - Alternative Places of Safety sub group
- Independent Evaluation
- In year assessment of dynamic review process
- In year assessment of training activity
- Event – progress and lessons learned by April 2017



Indicative performance measures

- % reduction on use of s 136
- % Health / Police place of safety ration (85/15)
- 95% reduction of police based place of safety for Children and Young People (Policing Act will supersede)
- Strategic development of alternative places of safety



But also....

- Experiences
- Routine data collection during dynamic review
- NHS data areas of interest
- Use of least restrictive options
- Availability of places of safety
- People in crisis who present at A&E
- Care and Treatment Plans
- HIW



**‘ Why does it have to get to the point
where people are attempting suicide
in order to get the help they need? ’**



For more information

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